

Service Technician

Abilities

- Must be able to pass a thorough background check
- Knowledge of Microsoft Operating Systems
- Must be able to research technical issues
- Terminate network cabling
- Basic computer troubleshooting
- Consumer router configuration
- Customer services skills
- Good communication skills

Responsibilities

As a Service Tech you are responsible for work in computer lab. Service techs go onsite to customer locations. Techs must complete work orders at the end of each service call to document all work and material used on each service call. Techs will communicate all issues to lead tech. Service tech are expected to keep worksite clean and computer lab organized.